

REQUEST FOR INFORMATION

DEPARTMENT OF HUMAN SERVICES MED-QUEST DIVISION

No. RFI-MQD-2020-011

To provide healthcare services for the State of Hawaii Organ and Tissue Transplant Program (SHOTT)

The State of Hawaii, through its Medicaid agency, the Department of Human Services (DHS), Med-QUEST Division (MQD), is issuing this Request for Information (RFI) to seek information and comments to prepare a Request for Proposal (RFP) to provide organs and tissue transplant healthcare services for the Hawaii Medicaid SHOTT Program. The information received through this RFI will assist DHS in preparing the RFP.

The DHS may engage in informal discussions, but, neither the purchasing agency nor interested parties responding have any obligation under the RFI. Please note that participation is optional, and it is not required to respond to any subsequent DHS procurement.

Responses to this RFI are due by February 6, 2020, 2:00 p.m., Hawaii Standard Time (HST). Please indicate on the cover "State of Hawaii organ and Tissue Program RFI Response/RFI- MQD-2020-011" and mail or deliver one (1) original, one (1) copy, and an electronic version emailed to QUEST_Integration@dhs.hawaii.gov, include subject line: "SHOTT"

Mr. Jon Fujii
c/o Renee Souza
Department of Human Services/Med-QUEST Division
c/o 1001 Kamokila Boulevard, Suite 317
Kapolei, HI 96707

The DHS reserves the right to incorporate or not incorporate any suggestions in the solicitation, if issued, for a contract, any recommendations presented in responses to this RFI and development of a Request for Proposals.

Pankaj Bhanot, Director
Department of Human Services

**To provide healthcare services
for the State of Hawaii Organ
and Tissue Transplant
Program (SHOTT)**

**Request For Information
No. RFI-MQD-2020-011**

**Department of Human Services
Med-QUEST Division
January 29, 2020**

INTRODUCTION

Reason for the RFI

The State of Hawaii, through its Medicaid agency, the Department of Human Services (DHS), Med-QUEST Division (MQD), is issuing this Request for Information (RFI) to seek information and comments to prepare a Request for Proposal (RFP) to provide organs and tissue transplant healthcare services for the Hawaii Medicaid SHOTT Program.

The Med-QUEST Division (MQD) is the unit within the Department of Human Services (DHS) that administers Hawaii's Medicaid program. Medicaid, a federal and state partnership program created by Congress in 1965, provides medical assistance benefits to qualified uninsured and underinsured through the QUEST Integration (QI) program.

Hawaii Medicaid covers approximately 335,00 individuals (approximately 280,000 in non-aged, non-disabled population and approximately 55,000 in its aged, blind, and disabled population). In addition to asset and income limits, the basic eligibility requirements for Medicaid include being 1) a U.S. citizen or qualified alien; 2) a Hawaii resident; and 3) not residing in a public institution such as prison or the State psychiatric hospital. The eligibility Medicaid population under the provision of the Affordable Care Act of 2010 have different income thresholds and are not subject to an asset limit.

The information received through this RFI will assist DHS in preparing the RFP. The DHS will be seeking vendors with the ability to provide SHOTT program benefits to eligible Medicaid beneficiaries.

Background

Hawaii Medicaid SHOTT Program benefits are for eligible Medicaid and Fee-For-Services beneficiaries. The DHS requires a vendor that will be responsible for managing the SHOTT Program, including all required transplant and health care coordination services.

RFI Response

Assuming that the DHS pursues a competitive Request for Proposal (RFP) to provide transplant healthcare services Statewide, please provide responses to the following inquiries based on how your organization would propose to provide services to this population.

1. What recommendations can you make to the DHS about how best to administer SHOTT healthcare services to our eligible Medicaid beneficiaries? Are there any special considerations that should be taken into account and included in this RFP?
2. What recommendations do you have regarding appropriate staffing in the program, needed infrastructure, or organization?
3. Are there appropriate strategies that should be included to ensure the most efficient and appropriate use of resources?
4. Based on your organization's experience of Medicaid, please provide the DHS with any suggestions or recommendations that may assist in developing a realistic and reasonable RFP.
5. Are there new ideas or technologies that could improve services to SHOTT beneficiaries and if so, how would it be utilized?

RESPONSE SUBMISSION

RFI submission must include name, organization (if applicable), and contact information of person/organization submitting the response.

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Electronic responses are required for submission in RFI process.

CONFIDENTIAL INFORMATION

If respondents believe that portion of their RFI response should remain confidential, respondents shall clearly identify that portion of their response they wish to maintain as confidential and include a statement detailing the reasons that the information should not be disclosed. Such reasons shall include specific harm or prejudice that may arise. The DHS Director and the MQD Administrator shall determine whether the identified information should remain confidential. A prior notice shall be provided to the

respondent should any information which was requested to be confidential become part of public distribution/information.

COST OF RESPONSE

DHS will not reimburse any respondent for the cost of preparing and submitting a response to this RFI.

USE OF INFORMATION

The Department reserves the right to incorporate in a solicitation, if issued, for such a contract, any recommendations presented in responses to this RFI. Please note that participation in this RFI process is optional and is not required in order to respond to any subsequent procurement by the Department. Neither the Department nor the responding party has any obligation under this RFI.

If there are any questions or clarifications to this RFI, please contact Mr. Jon Fujii at jfujii@dhs.hawaii.gov or call (808) 692-8085.