CITY AND COUNTY OF HONOLULU

Department of Community Services
SOLICITATION NO. RFB-DCS-2064010

Services for Older Adults

ADDENDUM NO. 5

Honolulu, Hawaii

October 9, 2026

NOTICE TO ALL PROSPECTIVE OFFERORS:

The following changes are hereby made and incorporated as part of this solicitation:

1. The Deadline to Submit Request for Clarifications/Substitutions and Last Day to Issue Addenda has been changed to October 9, 2026.

2. The following questions were received and the City's responses as follows:

   Question 17: In-Home Services – Attendant Care: Are contracted service providers required to perform all tasks listed in the service specifications? Our program can provide companionship, shopping assistance, escorting, verbal prompts for eating, and assistance with mail. However, we do not provide cues for bathing, dressing, grooming, or medications, nor do we assist with meal preparation or telephone use.

   City Response: No, contracted service providers are not required to perform all tasks listed.

   Question 18: In-Home Services – Homemaker: Are service providers obligated to perform the full range of listed tasks? For example, [we have] the capacity to assist with sweeping, vacuuming, mopping, washing dishes, doing laundry, disposing of household trash, grocery shopping, and sorting mail. However, we are unable to provide bathroom cleaning, linen changes, bed making, or meal preparation.

   City Response: No, contracted service providers are not required to perform all tasks listed.

   Question 19: Could you advise whether we may submit mileage-bracketed pricing for Item 25, or whether the City requires a single flat rate per one-way trip?

   City Response: Items 25 & 26 are flat rates only. However, the provider has the discretion to set their own service limitations. For example, the provider may choose to only accept clients that need rides that are 10 miles or less.

PAULA A. YOUNGLING
Purchasing Administrator